

# Getting started with Frontier

Frontier is Microsoft’s early access program for the latest AI innovations in Microsoft 365 giving you hands-on access to experimental agents and Microsoft app features before they become generally available. Frontier empowers you to drive innovation and shape the future of AI at work and at home, all within the security and familiarity of your own Microsoft 365 environment.

**Eligibility:** Frontier features are available to all Microsoft 365 customers with a Copilot license. Your organization’s admin settings may determine who can access and use Frontier features. Additionally, individuals with Microsoft 365 Personal, Family, or Premium subscriptions can also access and use Frontier features. Please see instructions below for any other unique requirements.

## For enterprises with Microsoft 365 and Copilot licenses

### Frontier Features and Access

**Feature Categorization:** There are three categories of Frontier features

- Frontier agents** – Experiential AI Agents available in the Microsoft 365 Copilot Agent Store
- Frontier core app features** – Early-access features in Microsoft 365 apps (like Word, Excel, etc.)
- Other Frontier capabilities** – Experiential features beyond agents & core apps to drive innovation

**Access:** The process for obtaining access of features vary by category. See steps below for details.

## Frontier Agents – Getting Access

**Eligibility:** Customers must (1) have Copilot License, (2) remain opted in (default setting), (3) use agent

**IT Admins:** IT admins manage Agent settings and permissions via the Microsoft Admin Center.

- To manage access to Copilot agents, select Copilot > Settings > Data Access > Agents
- Note that the default setting for access to agents is to allow ‘All Users’. IT Admins can curate.
- More information on how to manage agents can be found here: [Agent Store Admin Controls](#)

**End Users:** Follow these steps to discover, install, and start using Frontier Agents.

- Check your eligibility:** You must have an active Microsoft 365 Copilot license to access the Agent Store and install agents. If you’re unsure about your license, check with your IT admin.
- Open the Copilot Chat experience:** Launch Microsoft 365 Copilot in one of the following supported environments:
  - Web: Go to <https://www.microsoft365.com/> and sign in.
  - Teams: Open the Teams app and select the Copilot Chat experience.
  - Outlook: Open Outlook (web or desktop) and look for the Copilot Chat pane.Tip: Make sure your app is updated to the latest version for the best experience.
- Navigate to the Agent Store:** In the Copilot Chat interface, look for the “All Agents” tab or a link labeled “Agent Store” in the sidebar/menu. Click on Agent Store to open the full catalog of agents. Your organization’s admin controls determine which agents you can see and install. If you don’t see the Agent Store or specific agents, your admin may have restricted access. Contact your IT admin for support. Learn more at [Manage Agents for Microsoft 365 Copilot](#).
- Browse and search for Frontier agents:** In the Agent Store, browse the list of available agents. Frontier agents are clearly labeled with “(Frontier)” after their name. You can filter or search for agents by name, category, or publisher.
- Review agent details:** Click on any agent to view its description, capabilities, publisher, and privacy information. Review what the agent does and any requirements or limitations.
- Install or request access to an agent based on admin setting for Agent Store:**
  - If setting is “Allow All” -> Click Install to add the agent to your Copilot Chat experience.
  - If setting is “Curated” -> You can install agents that are approved for your organization.
  - If setting is “Allow None” -> You’ll need to request access for any agent that you want to use.Tip: If you’re unsure about your admin settings, ask your IT admin
- Start using your Frontier agent:** Once installed, the agent will appear in your Copilot Chat experience. Select the agent and start interacting by asking questions, automating tasks, or exploring its unique capabilities.
- Provide feedback and get support:** Use the built-in feedback tools to share your experience directly with Microsoft. For help or troubleshooting, contact your IT admin.
- Stay Updated:** New Frontier agents are added regularly. Check the store for the latest innovations.

## Core Apps Frontier Features – Getting Access

**Eligibility:** Customers must (1) have a Copilot License, (2) Opt-in to Frontier

### Web Apps

**IT Admins:** IT Admins manage frontier feature settings the Microsoft Admin Center.

- To manage access to Web Apps, select Copilot > Settings > User Access > Copilot Frontier
- IT Admins can grant access to specific users in Web apps

**End Users:** End users will see frontier features surface across the apps within Copilot

### Desktop and Mobile Apps

**IT Admins:** IT Admins can add users to the Microsoft 365 Insider program to join Frontier.

- Tip: We suggest enabling Channel Picker for end users, allowing them to manage their participation.
- Learn more here: [Microsoft 365 Insider Program Handbook](#)

**End Users:** Users must enroll in the Beta channel, and then new Frontier features will surface as released

- On Desktop:** Open any Microsoft 365 app (e.g., Word, Excel, etc.) and go to File > Account > Update Channel > Beta Channel. Follow the prompts to switch to the Beta Channel (admin permissions may be required). Once on the Beta Channel, new Frontier features will appear automatically in your apps as they’re released.
- On Mobile Apps:** To access, enroll in the Insiders Program for your mobile app (see app store or in-app settings for “Join Beta” or “Preview” options). Features will appear automatically as they are released to the Preview channel.

## New Frontier Capabilities and Offerings – Getting Access

### Microsoft Agent 365

**Eligibility:** Customers must (1) have a Copilot License, (2) have Modern Billing, (3) Opt-in to Frontier

**IT Admins:** IT admins will need to ‘opt-in’ to the Frontier features in the Microsoft Admin Center

- Steps include MAC > Copilot > Settings > User Access > Copilot Frontier > Turn on Frontier features
- Customer must accept the Agent 365 Terms and Conditions (MAC > Agents > Agent Overview > Try)

**End Users:** Users will access the relevant agents in the Teams Agent Store and/or M365 Agent Store

- All users will be able to see the agents (Agent Store > Agents for your team)
- Even though they are visible, users must request admin to ‘publish’ these agents and assign licenses

Both IT Admins and users can learn more about A365 here: [A365 - Learning Hub](#)

### Project Opal

**Eligibility:** Customers must (1) have a Copilot License, (2) Opt-in to Opal (Frontier)

**IT Admins:** IT admins will need to ‘opt-in’ to the Project Opal (Frontier) in the Microsoft Admin Center

- Steps include MAC > Copilot > Settings > Opal (Frontier) > Turn on and grant access to select users
- After deployment, go to the Opal Admin Portal to setup Cloud PCs and starter prompts for users
- Additional information to support IT Admin setup is here: [Project Opal - Admin Documentation](#)

**End Users:** Users will access Project Opal via the left rail on the M365 Copilot app or website

- Additional information to support end users is here: [Project Opal - End User Documentation](#)

### AI-Cloud PCs

**Eligibility:** To use AI-enabled Cloud PCs during Frontier Public, the following needs to be complete

- Meet user and cloud specification requirements
- Assign Ai-enablement to Cloud PCs in Microsoft Intune
- Enroll in the Windows Insider Program’s Beta Channel

Detailed onboarding steps can be found <http://aka.ms/AICloudPCs> or <http://aka.ms/AICloudPCsLearn>

## For individuals with Microsoft 365 Personal, Family, or Premium subscriptions

Frontier features are experimental capabilities in the web versions of Microsoft 365 Word and Excel apps and in Copilot chat on the web for subscribers based in the US, initially in English only. To access Frontier features, you'll need a Microsoft 365 Personal, Family, or Premium subscription.